

Animal Clinic of Leesburg Corona Virus Announcement

To do our part in the fight against the *COVID-19* virus we have the following suggestions to help keep our staff and clients safe.

If you have an emergency for your pet and you have traveled to a **high-risk** country, or if you have been **exposed** to someone who has been diagnosed with coronavirus and have any symptoms, such as fever, coughing, or shortness of breath, *DO NOT* come into the clinic. We ask that you text or call us at 352-326-8940. Please remain in your vehicle until one of our staff can assist in getting your pet into the clinic. If you are using a pet carrier to bring your pet into the clinic, we ask that you sanitize it prior to putting the pet in it for the health of our staff.

If you **HAVE** been exposed but have a non-emergency appointment, we ask that you have a friend or family member bring your pet to the clinic and follow the same procedures. Remember it is for the safety of all that we limit the personal contact involved in treating your pet. Most appointments can easily be rescheduled to a time that is easier and safer to bring your pet in.

If you have **NOT** been exposed and your pet has a scheduled appointment or is sick, please follow these simple steps to help us do our part.

- When you sign in for your appointment, please let the receptionist know if you would like to sit in the lobby or stay in your car. If you stay in the car, we will text you or one of our techs will go to your car. Your place in line is still the same.
- Limit the number of people who are coming with you to your appointment.
- While in the waiting room, please maintain a safe space (6 feet is recommended) between yourself and other people. We know how hard it is to resist giving the cute puppy next to you a pat on the head, but this is a serious illness that is easily spread by close contact. Even though the puppy may be safe from catching COVID-19, their owner is not.

- Please remember to wash your hands to the ABCs. If you don't have time for that, use the hand sanitizer in the restrooms and counters.
- If you are coming in to refill a prescription or get food, you can still do that by coming into the clinic. You can also text your request to 352-326-8940, and we can have it ready for you when you arrive. We also offer an online pharmacy that has everything we have here but delivers to your door. Go to our website at www.animalclinicofleesburg.com. In the upper left hand corner is a drop down menu. Click on *Our Pharmacy,* and you will find what you need there. Your pet's information is already a part of the records there. This includes food and treats.

We have been doing our part in keeping our clinic sanitized and have stepped up the process with additional cleaning times. According to the CDC, your pets are not at risk for getting or spreading the COVID-19. If your pet is showing flu-like symptoms, such as coughing, sneezing, or not acting himself, then keep them in your vehicle upon arrival to limit the exposure to other animals. Most of these symptoms are caused by viral or bacterial infections or allergies, all of which are treatable and not transmissible to humans.

As we get more information, we will share it with you. The best source of information regarding the novel coronavirus is the U.S. Center for Disease Control and Prevention. If you find something online, remember it may not be reliable. Please check with your veterinarian before you medically treat your pet from an online source.

As always, Dr. Huff and her staff are here to help all of our furry family members to stay healthy and happy.